

MITRE 10 Connect

**WELCOME TO THE
MITRE 10 SUPPLIER WEBINAR**

WE'LL GET STARTED SHORTLY



MITRE 10 Connect

National Suppliers

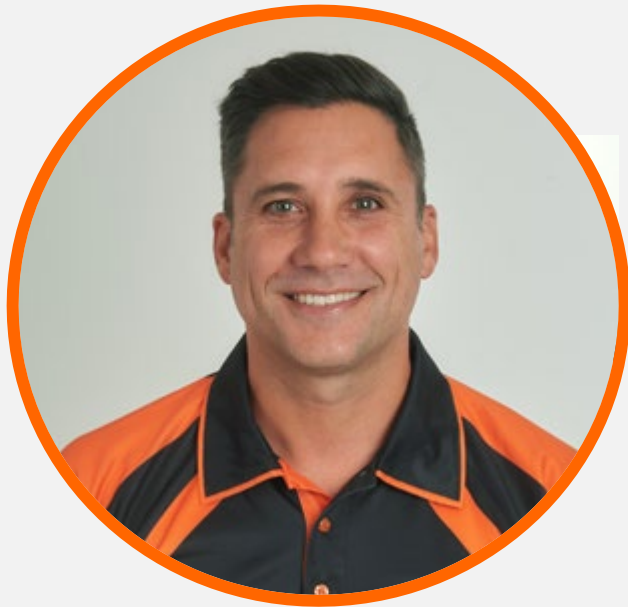
Webinar 1

Intro to Mitre 10 Connect and key changes



July 2023

Our speakers today



Tim Gunn
Mitre 10 Merchandise



Karen Fletcher
Mitre 10 Finance



Welcome



Tim Gunn
Mitre 10 Merchandise

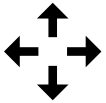
Agenda



Mitre 10 Transformation



Supplier Impacts



Key Changes



Timeline and dates



What's next and Q&A



Please **post**
questions
in the **chat**



This **recording**
will be available
after the session

Our journey so far



Tim Gunn
Mitre 10 Merchandise

SAP since November 2022

- Master Data
- Promotions and Allocations
- Parts of our Finance operations

Today we start the next part of our journey, which includes our supply partners

How we'll share information with you



Tim Gunn
Mitre 10 Merchandise

MITRE 10 Connect Supplier Information

[Home](#) | [Pages](#) | [Contact us](#) | [Q](#) | [Sign in](#)

MITRE 10 Connect

WEBINAR DATES



From September 2023 onwards we're making changes to how we interact with suppliers as part of our Mitre 10 transformation. This means you'll have access to a new supplier portal. We've got lots of information to share and we'll be running a series of webinars so you can find out more about what's coming.

Here's a quick overview of the changes you can expect.

What's changing?

In September, we're introducing a new supplier portal called Mitre 10 Connect. This will be your one-stop shop for information about purchase orders, invoices, payments, credits and more. It replaces our previous legacy system SupplierNet with updated tech, a better user experience, more security, and extra features. We'll be moving groups of national suppliers from SupplierNet to Mitre 10 Connect during September 2023.

We'll also be making some changes to the way we process your invoices. From October your invoices will be paid using the invoice date instead of the date they were processed by Mitre 10.

Click on the session time below to register

Introduction to Mitre 10 Connect and key changes for suppliers.

Monday 24 July 2023

Choose between:

11am – 12pm

3pm – 4pm

COMING SOON



Webinar series



Tim Gunn
Mitre 10 Merchandise

Register for our four supplier webinars



Intro to Mitre 10
Connect and key
changes for suppliers
(today)



Deep dive into finance
changes
Thursday 27 July 2023



A look at Mitre 10
Connect
Tuesday 1 August



Product focus
Thursday 3 August

Can't find the registration links? Check the Supplienet messages or email from Chris Peak

August Supplier impacts



Tim Gunn
Mitre 10 Merchandise

August

**Preparing
legacy systems
for SAP**

Stores + Suppliers

In **mid-August** we're making changes to our legacy system (Pacsoft) in preparation for SAP

Be aware of how this may impact your order fulfilment, invoicing and payments



Supplier impacts



Tim Gunn
Mitre 10 Merchandise

No PO
No Pay



Goods supplied must match the PO
- **no substitutions** allowed



If the goods receipted don't match the invoice,
your **invoice will be blocked** for payment



All invoices must include Mitre 10 system-generated **PO number** for payment (No PO, No Pay)

We're adopting 3-way matching process



What's happening when



Karen Fletcher
Mitre 10 Finance

August

Preparing legacy systems for SAP
Stores + Suppliers

September

Finalise last legacy payments
Support Centre

October

SAP Go Live
Support Centre

November

SAP Go Live
Ponsonby Store

Legacy
All other stores



Key Changes – A New Portal



Karen Fletcher
Mitre 10 Finance

Suppliernet

Account Management Portal

B2B

Order Management Portal

Supplier Portal

SKU Management Portal



Dashboard

SUBMIT AN INVOICE

My orders

2

All orders - this week

32

All orders - last 30 days

32

All orders

My invoices

\$953

1 invoices Invoices pending verification

\$132

1 Invoices pending approval

\$158K

59 Invoices pending payment

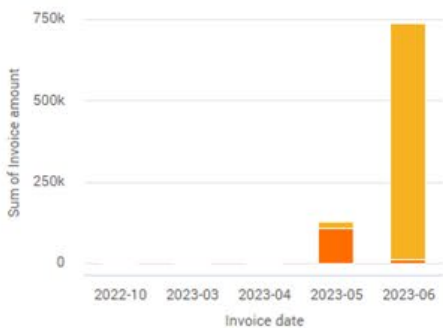
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0 Paid invoices (last 2 months)

\$5.71M

33 Rejected invoices (last 2 months)

Invoicing history (last 12 months)



Order history (last 12 months)

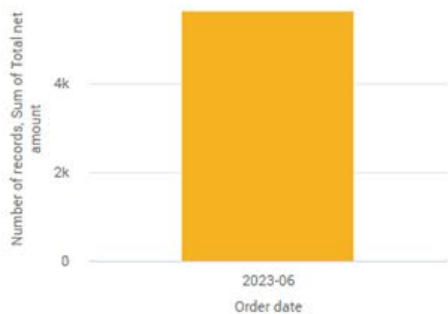


Table with columns: Company, Last message, Date. Contains message history from Mitre 10 (New Zealand) Limited.

Key Changes – General Terms of Trade



Karen Fletcher
Mitre 10 Finance

MITRE 10 (NEW ZEALAND) LIMITED
GENERAL TERMS OF TRADE FOR PRODUCT SUPPLY

MITRE 10

Published November 2022

- Processing date changes
- Month end cutoff
- No PO, No Pay
- Credit Claims

Key Changes – Credit Claims



Karen Fletcher
Mitre 10 Finance

Stop

No Longer Transactional

- Not deducted from payment

Start

Issued by Support Centre

- Short supply
- Incorrect price
- Invoice will block for payment until resolved

Return PO issued by store

- Faulty goods
- Return
- Repairs

Continue

Email request for credit

Credit Claims – 3 Phased Change Process



Karen Fletcher
Mitre 10 Finance

1

August

- No change to when, how, why stores raise claims
- No longer transactional
- **Must be resolved by end of August**

2

October

- Issued by Support Centre
- SAP
- Return claim issued by store
- Legacy System

3

As Stores Deploy to SAP

- Issued by Support Centre
- Short supply
 - Incorrect price
- Return PO issued by store
- Faulty goods
 - Return
 - Repairs

Key Finance Changes



Karen Fletcher
Mitre 10 Finance

- ✓ Throughput discount will change to a monthly charge
- ✓ Some rebates and discounts will change from invoiced to a buyer created credit note
- ✓ Buyer created credit note option available for short supply and price claims
- ✓ Invoice and PO number required on credit notes
- ✓ CSV file load will not be available – revert to CSV
- ✓ Single Business Partner

What Suppliers Need To Do



- 1 Please reconcile your account with us
- 2 Send outstanding copies if not on Suppliernet
- 3 Resolve your claims and send the credits
- 4 Add your migration contact

 Start NOW and maintain

MITRE 10 MEGA suppliernet supplier payment report

Messages | Payment Report | Washup Report | Processed Transactions | Deleted Transactions | Import Invoice

To view a Payment Report, click on the appropriate date for the list below.
Important: We do not reconcile to statement. Invoices over 3 months old will need approval from the store prior to processing. Please check this payment report urgently and send copies of any missing invoices.

Payment Reports

Payment Dates:

13Jul23	15Jun23 (F)
15May23 (F)	14Apr23 (F)
15Mar23 (F)	15Feb23 (F)
13Jan23	15Dec22
15Nov22	14Oct22
30Sep22 (F)	31Aug22 (F)
29Jul22 (F)	
31May22 (F)	
31Mar22 (F)	
31Jan22 (F)	
30Nov21 (F)	

Search

Enter your Invoice/Credit Ref# here to search Payment Report Listing (full match) or (partial match, 3 chars min) search

Enter a credit claim number here to search Payment Report Listing

NOTE: Search results restricted to 10 rows per table, please refine search to reduce results returned

Supplier Portal Migration Contact Contact Ph.

Add New Contact

Supplier Default Contact Contact Ph.

MITRE 10 MEGA suppliernet

Messages | Payment Report | Washup Report | Processed Transactions | Deleted Transactions | Import Invoice | Item Eq | Sales | Helpdesk

Transaction Summary Download Results

Search Criteria

Keyword

Transaction Type

Processed Date From to

Only Outstanding Transactions

Search

Account Summary

3 months +:	0.00
2 months:	0.00
1 months:	0.00
Current:	0.00
Total:	0.00
Net Yet Due:	0.00

Displaying results 1 to 4 of 4 records matching your search criteria.

Invoice / Credit Number	Processed Date	Due Date	Trans Type	Store	Order	Invoice Amount	Discount Amount	Net Amount	Owing Amount
1852311	05-May-2023	30-Jun-2023	RM	WAHH	0	8.63	0.00	8.63	0.00
1852311	04-May-2023	30-Jun-2023	CM	WAHH	0	-8.63	0.00	-8.63	0.00
1825148	07-Feb-2023	30-Mar-2023	CM	T14	0	-101.05	0.00	-101.05	0.00
1825148	07-Feb-2023	30-Mar-2023	RM	T14	0	101.05	0.00	101.05	0.00

Displaying results 1 to 4 of 4 records matching your search criteria.

Key Dates



Karen Fletcher
Mitre 10 Finance

August

Getting ready 

Things to do ✓

- Attend the July and August Supplier webinars

September

The move starts 

Things to do ✓

- Onboarding to Mitre 10 Connect in groups
- Set up users
- Blackout dates
- Last payment from Mitre 10 legacy system
- Supplier hypercare drop in sessions

October

Go Live 

Things to do ✓

- Mitre 10 Connect is live
- First payment from SAP

SAP
stor

What's next?



Tim Gunn
Mitre 10
Merchandise

Look out for the link to our Supplier Hub when it goes live
Recordings and information will be updated continuously
Register for the upcoming supplier webinars



Mitre 10 Connect
and key changes
(today)



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changes
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Questions and support



If you have questions or support after the webinar please send them through to m10accountshelp@mitre10.co.nz

FAQs will be collated and published on our supplier webpage

MITRE 10 Connect

Q&A

